

I hereby certify that this correspondence is being filed via
EFS-Web with the United States Patent and Trademark Office
on June 16, 2006

AMENDMENT UNDER 37 CFR 1.116
EXPEDITED PROCEDURE –
EXAMINING GROUP 2113

ok to be entered mm 6/20/06
PATENT

TOWNSEND and TOWNSEND and CREW LLP

By: /Janet L. Newmaker/
Janet L. Newmaker

Attorney Docket No.: 020375-006600US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Mark Tonack

Application No.: 10/081,167

Filed: February 22, 2002

For: Maintenance Request Systems
And Methods

Customer No.: 20350

Confirmation No.: 8437

Examiner: Michael C. Maskulinski

Art Unit: 2113

AMENDMENT UNDER 37 CFR § 1.116
EXPEDITED PROCEDURE EXAMINING
GROUP 2113

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the final Office Action mailed April 19, 2006 for the above-referenced application, please enter the following amendments and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.